

Piping Rock Health Products, LLC.
COUPON REDEMPTION POLICY

Piping Rock Health Products, LLC will reimburse retailers for coupon submissions according to the terms and conditions explained below. A retailer's acceptance and redemption of the manufacturer's coupons constitutes a binding agreement to honor the following requirements:

1. Coupons are redeemable only in the United States of America.
2. Coupons are redeemable only by an individual consumer in a retail transaction in which the face value of the coupons, or up to the maximum value 'free' coupons, was deducted from the price of the brand, variety, size and quantity of the product indicated on the coupons.
3. Coupons must be redeemed by the consumer on or before their expiration date, as stated on the coupons.
4. Coupon cash value 1/100 of 1¢. Consumer must pay any and all applicable taxes.
5. Multiple coupons may not be used for the purchase of a single item.
6. Coupons are void where prohibited, taxed or restricted by law; or when reproduced, altered, or transferred from or sold by their original recipient to any person firm or group.
7. **Piping Rock Health Products, LLC** will reimburse retailers for the face value of each coupon, or up to the maximum value of its 'free' coupons, plus the handling allowance as stated on the face of each coupon and reasonable postage fee for all properly redeemable coupons presented to the **Piping Rock Health Products, LLC** no later than six (6) months after their expiration date. No other handling fees will be allowed.
8. Postage will be reimbursed per **Piping Rock Health Products, LLC postage** policy.
9. The manufacturer's actual count of coupons received will be final and shall govern their payment.
10. **Piping Rock Health Products, LLC** reserves the right to deny reimbursement, retain, and declare void any coupons presented for redemption when the following conditions occur: mint/mass cut or uniform mix coupons are submitted for reimbursement; insufficient stock to cover the number and type of coupons submitted; inability to verify retailer's address or business operations; retailer deducting from the price of product after expiration date of the coupon; or any redemption procedure which is not in accordance with the terms of this Policy. Further, **Piping Rock Health Products, LLC** reserves the right to forward submitted coupons to law enforcement agencies.
11. Coupon reimbursements may not be deducted from payments of **Piping Rock Health Products, LLC** invoices, unless specific agreements on resolving variances are developed and approved by **Piping Rock Health Products, LLC, in each case in writing**. Any deductions from **Piping Rock Health Products, LLC** invoices for reimbursement of coupon submissions are expressly prohibited by this Policy.
12. Coupons must be presented by retailers or a clearinghouse approved by **Piping Rock Health Products, LLC** or its agent. **Piping Rock Health Products, LLC** reserves the right to deal directly with retailers on all matters pertaining to any coupon submission and to audit the coupon sorting and billing service of any agent involved in the coupon process.
13. Upon request, retailer must provide proof of purchase of sufficient stock to cover coupons presented for payment.
14. In the event a retailer payment is withheld, the retailer must appeal this decision to **Piping Rock Health Products, LLC** within thirty (30) days of the date of the notification by **Piping Rock Health Products, LLC** or its agent. Appeals made after the specified time frame will not be honored.
15. Failure to observe these terms and conditions for proper redemption may, at the option of **Piping Rock Health Products, LLC**, void all coupons submitted for reimbursement and all unpaid coupons may be retained as property of **Piping Rock Health Products, LLC**.
16. Failure to enforce any terms or condition of this Policy shall not be deemed a waiver of them by **Piping Rock Health Products, LLC**. Additionally, **Piping Rock Health Products, LLC** reserves the right, in its sole discretion, and without prior notice to any party, to modify, revise or eliminate any of the Provisions of this Policy.
17. To redeem **Piping Rock Health Products, LLC** coupons, send them to the appropriate address listed below: **Piping Rock Health Products, LLC, CMS** Department #40093, One Fawcett Drive Del Rio, TX 78840.