

Paper Coupon Redemption Policy

Idelle Labs, Ltd.
Coupon Redemption Policy
Effective 5/1/04

Dear Retailer:

This Coupon Redemption Policy and the legal copy on **Idelle Labs, Ltd.** coupons state the only terms and conditions under which **Idelle Labs, Ltd.** will reimburse its customers for coupon submissions ("Policy"). Your acceptance and redemption of coupons for **Idelle Labs, Ltd.** products constitutes your acceptance of and binding agreement with all the terms and conditions in this Policy. It is the retailer's responsibility to ensure its employees are aware of and in compliance with this Policy.

Redemption of **Idelle Labs, Ltd.** coupons in accordance with all terms and conditions of this Policy authorizes you to receive appropriate payment for properly redeemed coupons. Appropriate payment will equal face value or the retail selling price up to the maximum indicated on **Idelle Labs, Ltd.** coupons for free merchandise, plus the handling fee stated on **Idelle Labs, Ltd.** coupons, and reasonable postage, as further defined below. **Idelle Labs, Ltd.** will not pay additional fees and charges. Payment amounts for **Idelle Labs, Ltd.** coupons should not be deducted from payment of any **Idelle Labs, Ltd.** product invoices. Such deductions for either whole or partial payment amounts will not be accepted by **Idelle Labs, Ltd.** and will be added to your next invoice for immediate payment.

1. Coupons are redeemable only in the United States of America
2. Coupons are redeemable only when consumers purchase the brands/sizes/quantities indicated, prior to the expiration date, and retailers subtract the face value from the retail price of a **Idelle Labs, Ltd.** product.
3. Consumer must pay any and all applicable taxes. Coupon cash value 1/100¢.
4. Only one coupon may be accepted by the retailer per **Idelle Labs, Ltd.** product purchased.
5. Coupons are void where prohibited, taxed or restricted by law; or when reproduced, altered, or transferred from or sold by their original recipient to any other person, firm or group.
6. For each properly redeemed coupon, retailers will be reimbursed for the face value, or the retail selling price up to the maximum indicated on **Idelle Labs, Ltd.** coupons for free merchandise, plus the handling fee as stated on each **Idelle Labs, Ltd.** coupon and reasonable postage (further defined below). No additional fees will be accepted or paid.
7. Postage will be reimbursed at current actual uninsured rates. First Class U.S. postal rates will apply for shipments less than or equal to 13 ounces and United Parcel Service ground rates will apply for shipments which exceed 13 ounces.
8. **Idelle Labs, Ltd.**'s (or its agent's) actual count of coupons received will be final and shall govern the payment of coupons under this Policy.

9. **Idelle Labs, Ltd.** reserves the right to deny reimbursement, retain and declare void any coupons presented for redemption when the following conditions occur: coupons are in mint/mass cut condition, or uniform mix coupons are submitted for reimbursement; retailer has insufficient stock to cover the number and types of coupons submitted; inability to verify retailer's address or business operations; or redemptions that are not in accordance with this Policy. Further, **Idelle Labs, Ltd.** reserves the right to forward any such coupons to enforcement authorities for review.
10. On request, retailers must provide **Idelle Labs, Ltd.** with proof of purchase of **Idelle Labs, Ltd.** products sufficient to cover coupons presented for payment.
11. Coupon payments or postage reimbursement may not be deducted from payments of **Idelle Labs, Ltd.**'s product invoices.
12. Properly redeemed coupons must be submitted directly by the retailer or through an authorized clearinghouse only. Submission by unauthorized intermediary agents will not be accepted.
13. In the event a retailer payment is withheld, the retailer must appeal this decision of **Idelle Labs, Ltd.** within six (6) months of the date of the notification of non-payment. Appeals made after six (6) months will not be honored by **Idelle Labs, Ltd.**
14. Any inconsistent use of this Policy constitutes fraud and, in addition to other legal remedies at the option of **Idelle Labs, Ltd.**, may void all coupons submitted for reimbursement and coupons may be retained by **Idelle Labs, Ltd.** without payment.
15. Failure to enforce any terms or conditions of this Policy shall not constitute waiver of such provision or any other provision by **Idelle Labs, Ltd.** **Idelle Labs, Ltd.** reserves the right, in its sole discretion, and without prior notice to any party, to modify, revise or eliminate any of the provisions of this Policy. It is the retailer's responsibility to obtain updated copies of this Policy.
16. Send properly redeemed **Idelle Labs, Ltd.** coupons to:

Idelle Labs, Ltd.
CMS Dept. #27755
1 Fawcett Drive
Del Rio, TX 78840

Sincerely,

Idelle Labs, Ltd.

*Final Coupon Redemption Policy should be reviewed and approved by **Idelle Labs, Ltd.**'s legal counsel before use.*